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## Verint Impact 360

**impact 360 elearning - verint systems** - solution from verint witness actionable solutions. impact 360 unifies performance management, workforce management, full-time recording, quality monitoring, and elearning under one platform that provides a single user interface and centralized system administration and reporting — along with new software for customer feedback. with impact 360 ... **application notes for verint impact 360 compliance ... - avaya** - application notes for verint impact 360 compliance package and avaya proactive contact using computer telephony interface - issue 1.0 abstract these application notes describe the configuration steps required for verint impact 360 compliance package 7.8 to successfully interoperate with avaya proactive contact 4.0 using **application notes for verint impact 360 with avaya ...** - application notes for verint impact 360 with avaya ... verint impact 360 can be configured on a single server or with components distributed across multiple servers. the compliance test configuration used two servers to host verint impact 360 components, as shown in figure 1. **impact 360 for back-office operations - static1.1.sqspcdn** - impact 360 for back-office operations is part of the impact 360 workforce optimization solution from verint witness actionable solutions. with impact 360, your branches, remote, and back-office operations — as well as your contact center — can capture, share, and act on information from across the enterprise. **impact 360 quality monitoring - promero** - impact 360 quality monitoring is part of the impact 360 workforce optimization solution from verint witness actionable solutions. impact 360 unifies performance management, workforce management, full-time recording, quality monitoring, **application notes for verint impact 360 with avaya ...** - observing. verint impact 360 is a call recording solution for contact centers. in the compliance testing, the verint impact 360 used the event services interface from avaya proactive contact to obtain information on agent states and outbound calls, and used the avaya communication **impact 360 content producer installation and upgrade guide** - impact 360 content producer installation and upgrade guide 7 confidential and proprietary information of verint systems inc. overview content producer is comprised of authoring, editing, and conversion tools to develop learning clips that engage your audience and provide educational information about a specific topic. **support statement verint systems** - 1) verint systems will provide standard support to all impact 360 products. 2) if a problem is encountered while impact 360 is running in a vmware environment, the client may be required to recreate the problem on a non-vmware server unit, at which time verint systems will provide regular support. **for public safety powered by verint media recorder** - verint® can help. our impact 360® for public safety powered by verint media recorder™ is a packaged solution that brings multimedia recording together with key functionality for enhancing performance in 9-1-1 centers, including quality assurance, performance management, incident investigation and

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